

## Intercultural Communication For Everyday Life

This book addresses the role listening plays in our personal and professional lives, and provides steps we can take to strengthen our own listening skills. Each chapter was written specifically for this book with the intention of introducing the reader to the major theories that affect the processes of listening, and to the impact of listening behavior on our own ability to be effective communicators. Contents: Forward, Ralph Nichols; Preface, Deborah Borisoff and Michael Purdy; Introduction: Why Listening? Deborah Borisoff and Michael Purdy; PART I: Processes and Contexts of Listening; What is Listening?, Michael Purdy; Intrapersonal and Interpersonal Listening: Self Listening and Conscious Action, Michael Purdy; Gender and Listening: Values Revalued, Deborah Borisoff and Dan Hahn; Intercultural Listening, Dean Thomlison; Managing Interpersonal and Team Conflict: Listening Strategies, Patrice Johnson, and Kittie Watson; The New Digital Presence: Listening, Access, and Computer-Mediated Life, Rob Anderson; Listening as an Indiscreet Public Act or Eavesdropping Can Be Fun, Gary Gumpert and Susan J. Drucker; PART II: Listening in the Professions; Listening in the Educational Environment, Carolyn Coakley and Andrew Wolvin; Listening Training: The Key to Success in Today's Organizations, Lyman K. Steil; Listening in the Service Industries: It Makes Good Cents, Judi Brownell; Listening and the Helping Professions, William Arnold; The Lawyer-Client Encounter: Listening for Facts and Relationship,

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David A. Victor and Cindy Rhodes Victor; Listening: A Crucial Competency for Effective Health Care Delivery, Gary Krepd, Ellen Bonaguro, and Jim Query; Listening in Journalism: All the News We've Heard About That's Fit to Print, Rob Anderson and Mike Killenberg; PART III: Conclusion; Steps to Strengthen Listening Ability, Deborah Borisoff and Michael Purdy; About the Contributors.

We live in an increasingly more globalized world, where living and working with people of various cultures is a nearly everyday occurrence. These interactions, combined with ever-growing opportunities for students to explore and study in foreign settings, make it important to master effective ways to engage and learn from these experiences.

Intercultural Communication will engage readers interested in developing intercultural competence with an eye towards fostering diverse and vibrant communities that coexist peacefully. The authors begin by defining competent communication and describing how it contributes to peaceful communities before considering how cultural differences relate to the effects of cultural frames, emotions, and nonverbal and verbal communication. The second half of the book surveys how culture influences friendships, families, classrooms, workplaces, the media, and our visits to cultures different from our own. Recognizing the effects of these influences allows readers to take advantage of opportunities and overcome obstacles to more fully immerse themselves in a different way of life. Each chapter offers various boxed inserts with important and entertaining insights to supplement topics and provide opportunities for

discussion.

Translating Theory into Practice Globalizing Intercultural Communication: A Reader introduces students to intercultural communication within the global context, and equips them with the knowledge and understanding to grapple with the dynamic, interconnected and complex nature of intercultural relations in the world today. This reader is organized around foundational and contemporary themes of intercultural communication. Each of the 14 chapters pairs an original research article explicating key topics, theories, or concepts with a first-person narrative that brings the chapter content alive and invites students to develop and apply their knowledge of intercultural communication. Each chapter's pair of readings is framed by an introduction highlighting important issues presented in the readings that are relevant to the study and practice of intercultural communication and end-of-chapter pedagogical features including key terms and discussion questions. In addition to illuminating concepts, theories, and issues, authors/editors Kathryn Sorrells and Sachi Sekimoto focus particular attention on grounding theory in everyday experience and translating theory into practice and actions that can be taken to promote social responsibility and social justice.

Inclusive Guide Provides Practical Applications for Workplace Education Theory from Diverse Perspectives The Wiley Handbook of Global Workplace Learning explores the field of workplace education using contributions from both experts and emerging

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scholars in industry and academia. Unlike many previously published titles on the subject, the Handbook focuses on offering readers a truly global overview of workplace learning at a price point that makes it accessible for independent researchers and Human Resources professionals. Designed to strike a balance between theory and practice, the Handbook provides a wealth of information on foundational topics, theoretical frameworks, current and emerging trends, technological updates, implementation strategies, and research methodologies. Chapters covering recent research illustrate the importance of workplace learning topics ranging from meditation to change management, while others give pragmatic and replicable applications for the design, promotion, and implementation of impactful learning opportunities for employees at any company, regardless of industry. A sampling of topics addressed includes: “Using an Experiential Learning Model to Design an Assessment Framework for Workplace Learning” “Measuring Innovative Thinking and Acting Skills as Workplace-Related Professional Competence” Multiple chapters specifically addressing international business, such as “Competency in Globalization and Intercultural Communication”, “Global Strategic Planning” and “Global Talent Management” Research and recommendations on bridging generational and cultural divides as well as addressing employee learning disabilities With its impressive breadth of coverage and focus on real-world problem solving, this volume serves as a comprehensive tool for examining and improving practices in global workplace learning.

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It will prove to be a valuable resource for students and recent graduates entering the workforce and for those working in Human Resources and related fields.

Exploring Intercultural Communication investigates the role of language in intercultural communication, paying particular attention to the interplay between cultural diversity and language practice. This second edition increases and updates the coverage on emerging key topics, including symbolic power, communicative turbulence, conversational inequality, stereotypes, racism, Nationality and Ethnicity talk and the impact and role of technology in intercultural communication. Including global examples from a range of genres, this book is an indispensable resource for students taking language and intercultural communication modules within applied linguistics, TESOL, education or communication studies courses.

A collection of essays covering cultural identity, understanding diversity, co-cultures in the United States, and how to improve your intercultural communication skills.

Now in a second edition, this book guides students in developing Intercultural Communication Competence through its accessible style and unique theoretical framework of ten interconnected principles. Thoroughly revised and updated with new case studies and examples and a sharper focus on practical application, the book engages students in active learning by showing them how these principles come to play in their intercultural journeys. It features detailed case studies that are accompanied by guiding questions that help students link theory to their daily lives. At the end of each

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chapter, the "Side Trips" discussion prompts encourage students to think more critically about the issues as they are presented. Suitable for upper-level or graduate intercultural communication courses within communication and linguistics departments. 'Intercultural Communication' introduces the key theories of intercultural communication and explores ways in which people communicate within and across social groups. The autobiography of the world-renowned anthropologist and expert in intercultural communication.

Written for students studying intercultural communication for the first time, this textbook gives a thorough introduction to inter- and cross-cultural concepts with a focus on practical application and social action. Provides a thorough introduction to inter- and cross-cultural concepts for beginning students with a focus on practical application and social action Defines "communication" broadly using authors from a variety of sub disciplines and incorporating scientific, humanistic, and critical theory Constructs a complex version of culture using examples from around the world that represent a variety of differences, including age, sex, race, religion, and sexual orientation Promotes civic engagement with cues toward individual intercultural effectiveness and giving back to the community in socially relevant ways Weaves pedagogy throughout the text with student-centered examples, text boxes, applications, critical thinking questions, a glossary of key terms, and online resources for students and instructors Online resources for students and instructors available upon publication at [www.wiley.com/go/baldwin](http://www.wiley.com/go/baldwin)

Digital Diversities is a groundbreaking interdisciplinary study of the social, social-psychological,

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philosophical and political ramifications of the 'digital turn' in human affairs. Focusing, in particular, on connections between the saturation of everyday life by digital communication technologies and 21st century global mobility, it offers fresh and original accounts of the interface between online communication practices and the negotiation of increasingly complex social experience. It provides critical studies of, among other things, the consequences of the widespread shift to remote rather than embodied relationships, the day-to-day management of intercultural encounters in unprecedentedly diverse social settings, new and emerging forms of political expression and cultural diplomacy, and the relationship between posthuman ideology and the 'googleisation of everything'. As such, *Digital Diversities* is a collection that makes a timely and thought-provoking contribution to the expanding field of studies of the abrupt, and still poorly understood, transformation of everyday life in the early 21st century by the gadgets and communication platforms of the digital global hive.

This volume uses autoethnography—cultural analysis through personal narrative—to explore the tangled relationships between culture and communication. Using an intersectional approach to the many aspects of identity at play in everyday life, a diverse group of authors reveals the complex nature of lived experiences. They situate interpersonal experiences of gender, race, ethnicity, ability, and orientation within larger systems of power, oppression, and social privilege. An excellent resource for undergraduates, graduate students, educators, and scholars in the fields of intercultural and interpersonal communication, and qualitative methodology.

Intercultural experiences pose inevitable challenges to one's personal identity and communication skills. This textbook wishes to help the trainer, the teacher and the learner in

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the process by encouraging culture-general discussions about culture with a small c and by using a reflective approach.

The goal of this revised edition is to explore multiple perspectives in intercultural communication that are grounded in the everyday communication experiences of study. The essays in this edition range from the classic writings of E. T. Hall, Gerry Philipsen and Geert Hofstede to more recent scholarship influenced by critical theory and cultural studies.

Cultures in Conversation introduces readers to the ethnographic study of intercultural and social interactions through the analysis of conversations in which various cultural orientations are operating. Author Donal Carbaugh presents his original research on conversation practices in England, Finland, Russia, Blackfeet County, and the United States, demonstrating how each is distinctive in its communication codes--particularly in its use of symbolic meanings, forms of interaction, norms, and motivational themes. Examining conversation in this way demonstrates how cultural lives are active in conversations and shows how conversation is a principal medium for the coding of selves, social relationships, and societies. Representing 20 years of research, this volume offers unique insights into the ways social interactions not only gain shape from, but also are formative of cultures. It makes a significant contribution to communication scholarship, and will be illuminating reading in courses focusing on cultural communication, language and social interaction, intercultural pragmatics, and linguistics.

Contains 36 articles showcasing the development and diversity of intercultural communication theories in countries such as China, Africa, the United States, New Zealand, Mexico, Egypt, and others. Topics discussed include identity and communication, intercultural verbal and nonverbal processes and interactions, relationships, and ethics. -- Publisher description

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Today, students are more familiar with other cultures than ever before because of the media, Internet, local diversity, and their own travels abroad. Using a social constructionist framework, Inter/Cultural Communication provides today's students with a rich understanding of how culture and communication affect and effect each other. Weaving multiple approaches together to provide a comprehensive understanding of and appreciation for the diversity of cultural and intercultural communication, this text helps students become more aware of their own identities and how powerful their identities can be in facilitating change—both in their own lives and in the lives of others.

Nonverbal Communication in Everyday Life, Fourth Edition, is the most comprehensive, thoroughly researched, and up-to-date introduction to the subject of nonverbal communication available today. Renowned author Martin S. Remland introduces nonverbal communication in a concise and engaging format that connects foundational concepts, current theory, and new research findings to familiar everyday interactions. Presented in three parts, the text offers full and balanced coverage of the functions, channels, and applications of nonverbal communication. This approach not only gives students a strong foundation, but also allows them to fully appreciate the importance of nonverbal communication in their personal and professional lives.

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Combining perspectives from discourse analysis and sociolinguistics, the second edition of this popular textbook provides students with an up-to-date overview of the field of intercultural communication. Ingrid Piller explains communication in context using two main approaches. The first treats cultural identity, difference and similarity as discursive constructions. The second, informed by bilingualism studies, highlights the use and prestige of different languages and language varieties as well as the varying access that speakers have to them.

In today's globalized world of international contact and multicultural interaction, effective intercultural communication is increasingly seen as a pre-requisite for social harmony and organisational success. This handbook takes a 'problem-solving' approach to the various issues that arise in real-life intercultural interaction. The editors have brought together experts from a range of disciplines, including linguistics, psychology and anthropology, to provide a multidisciplinary perspective on the field, whilst simultaneously anchoring it in Applied Linguistics.

Key features: provides a state-of-the-art description of different areas in the context of intercultural communication presents a critical appraisal of the relevance of the field offers solutions of everyday language-related problems international handbook with contributions from renown experts in the field

Competence in communicating across cultures is a prerequisite for success in

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today's fast-changing global community. In *Intercultural Communication*, Patel, Li and Sooknanan draw on their deep intercultural experience to show us how to build successful communication bridges across diverse cultures. The book explores various theoretical positions on global communication ethics and norms by providing an overview of the contemporary socio-cultural situation and seeking ways in which common ground may be found between these different positions. The authors raise points of critical reflection on intercultural events and issues in various areas of communication including health, work, environment and education. The book also covers a range of issues, from the interactions of various cultures to the expansion of social organizations and the growing global infrastructure. By integrating 'glocal' perspectives in intercultural communication, the book addresses the long-term strategy of developing a global community without sacrificing indigenous local values.

Organized around basic questions related to intercultural interaction, this text explores how culture and communication are intimately related. The author discusses the roles of rituals and social dramas not typically found in other texts and provides an extensive and relevant discussion of differing worldviews. Making extensive use of narrative to help promote interest and learning, the text is geared to practical applications which students can incorporate into their own

lives and interactions with others.

Intercultural competence and collaboration with individuals from diverse national origins are today important skills. This handbook comprehends an overall strategic concept for interculturality in corporations. The ability to communicate with people from diverse cultural backgrounds is becoming increasingly important. Many employers consider intercultural competence to be a key criterion for selecting qualified candidates. The authors discuss practical approaches for intercultural trainings, methodology, and evaluation procedures based on current research. They explore the intercultural factor within corporations particularly as it relates to human resource development, negotiating, dealing with conflict, and project management. Thoughts on developing an overall strategy for interculturality round off this handbook.

Understanding Intercultural Communication provides a practical framework to help readers to understand intercultural communication and to solve intercultural problems. Each chapter exemplifies the everyday intercultural through ethnographic narratives in which people make sense of each other in home, work and study locations. Underpinned by a grammar of culture developed by the author, this book addresses key issues in intercultural communication, including: the positive contribution of people from diverse cultural backgrounds; the politics

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of Self and Other which promote negative stereotyping; the basis for a de-centred approach to globalisation in which periphery cultural realities can gain voice and ownership. Written by a leading researcher in the field, the new edition of this important text has been revised to invite the reader to reflect and develop their own intercultural and research strategies, and updated to include new ideas that have emerged in Holliday's own work and elsewhere. This book is a key resource for academics, students and practitioners in intercultural communication and related fields.

Written to encourage deeper understanding of and an active role in intercultural justice, *Intercultural Communication: A Critical Perspective* provides students with an in-depth examination of contemporary intercultural communication through the lens of power. Through this unique perspective, the book demonstrates how micro communication acts, encounters, and relationships between and within cultural groups can influence and be influenced by macro structures, organizations, and forces - and vice versa. The book begins by introducing the concept of intercultural communication and demonstrating how ubiquitous it is in our everyday lives. Subsequent chapters address the ties between culture, power, and intercultural communication; how powerful ideologies develop from cultural views and ways of life; and the interplay of

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cultural representation and speaking for or about a cultural group. Readers learn the ways in which individuals and structures of power shape identity, how different structures and groups remember and forget the past, and how racialization relates to intercultural communication. The final chapters explore power dynamics with regard to globalization, intercultural relationships and desire, and our roles in intercultural communication. Rona Tamiko Halualani is a professor of intercultural communication at San José State University. Dr. Halualani is the author of *In the Name of Hawaiians: Native Identities and Cultural Politics*, the co-editor (with Dr. Thomas K. Nakayama) of the *Handbook of Critical Intercultural Communication*, and the former editor-in-chief of the *Journal of International and Intercultural Communication*. She teaches courses on intercultural communication, critical intercultural communication, globalized intercultural communication, and culture and gender identity.

*Intercultural Communication for Everyday Life* John Wiley & Sons

*In Popular Culture and Everyday Life* Phillip Vannini and Dennis Waskul have brought together a variety of short essays that illustrate the many ways that popular culture intersects with mundane experiences of everyday life. Most essays are written in a reflexive ethnographic style, primarily through observation and personal narrative, to convey insights at an intimate level that will resonate

with most readers. Some of the topics are so mundane they are legitimately universal (sleeping, getting dressed, going to the bathroom, etc.), others are common enough that most readers will directly identify in some way (watching television, using mobile phones, playing video games, etc.), while some topics will appeal more-or-less depending on a reader's gender, interests, and recreational pastimes (putting on makeup, watching the Super Bowl, homemaking, etc.). This book will remind readers of their own similar experiences, provide opportunities to reflect upon them in new ways, as well as compare and contrast how experiences relayed in these pages relate to lived experiences. The essays will easily translate into rich and lively classroom discussions that shed new light on a familiar, taken-for-granted everyday life—both individually and collectively. At the beginning of the book, the authors have provided a grid that shows the topics and themes that each article touches on. This book is for popular culture classes, and will also be an asset in courses on the sociology of everyday life, ethnography, and social psychology. This book, written by leading practitioners, brings together a comprehensive overview of TESOL.

"AmongUS" presents readings from individuals whose intercultural experiences give insights on how to achieve a fair multicultural society where cultural

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identities are celebrated and maintained. The essays provide a rich source of materials to teach a broad array of interpersonal, sociological, and psychological concepts that apply to educational, business, and cultural settings. The authors have arranged the book around four themes: Identity, Negotiating Intercultural Competence, Racism and Prejudice, and Belonging to Multiple Cultures. New to the 2nd Edition A new text organization -- rearrangement of the sections and of the essays within each section -- provides a better depiction of the processes when living in an intercultural world. 10 new essays enhance and broaden the text's range of intercultural voices and experiences. Included among these new essays are "second" essays from authors (Mei Lin Swanson Kroll, Alfred J. Guillame, Jr., Vickie Marie, and Tadasu "Todd" Imahori) who describe an ongoing intercultural journey in which the author continues to learn and to live. "Culture Concepts" boxes provide more explicit links to the theory that underlies the lived experiences that are depicted. Each essay concludes with exercises and discussion questions, "Learning AmongUS," that encourage students to analyze and reflect on the essay. The new edition contains more direct and straightforward links with the authors' other intercultural text, "Intercultural Competence," allowing easier use for instructors who teach with both texts in their course. Praise for "AmongUS" "The fact that the text is a reader makes it

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stand out among the rest. Its first-person narrative style is so engaging. We slip into another's skin for a moment. We feel what they feel and then slip out again changed. The text truly has this kind of impact on many of my students. It offers the understanding of intercultural issues that are less accessible in the traditional textbook." --"Desiree C. Duff, Cornerstone University"

This text addresses the core issues and concerns of intercultural communication by integrating three different perspectives: the social psychological, the interpretive, and the critical. The dialectical framework, integrated throughout the book, is used as a lens to examine the relationship of these research traditions. (This book) is a clearly written and well-documented review of social communication theory, and an alternative to texts which focus primarily on the psychology of interpersonal communication and tend to exclude the social perspective on understanding interpersonal communication. Leeds-Hurwitz provides a welcome addition to introductory texts on the study of human communication. (This) is for teachers who have searched for an introductory textbook which presents a comprehensive argument for a social interactionist perspective on communication in a way understandable to students. Most refreshing is that Leeds-Hurwitz does not talk down to the reader, integrates (not just cites) original sources, and illustrates the concepts with ethnographic

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research.... Mark Kuhn, University of Maine, Orono in Communication Education Intercultural Communication: Globalization and Social Justice, Second Edition, introduces students to the study of communication among cultures within the broader context of globalization. Kathryn Sorrells highlights history, power, and global institutions as central to understanding the relationships and contexts that shape intercultural communication. Based on a framework that promotes critical thinking, reflection, and action, this text takes a social justice approach that provides students with the skills and knowledge to create a more equitable world through communication. Loaded with new case studies and contemporary topics, the Second Edition has been fully revised and updated to reflect the current global context, emerging local and global issues, and more diverse experiences. This book focuses on mediated intercultural communication in the context of globalization. Analyzing social and traditional media using qualitative, interpretive, and critical and cultural perspectives, contributors engage with diverse topics - ranging from hybrid identities in different communities, to journalistic collaborations in the global media landscape. In addition, the authors also examine the placeless and borderless communities of diaspora members, their transnational identities, and the social media stories that shape and are shaped by them. First Edition copy

In an increasingly diverse society, the necessity for intercultural communication is becoming more apparent. This book is comprehensive, current in its approach to cultural differences and organized clearly. Divided into 21 chapters, the book

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guides the student through the key concepts of communication and culture with a chapter for each main area such as interpersonal, nonverbal, multicultural and subcultural. While the mainstream cultural divisions are well defined, Fred E Jandt also looks at subcultures and aspects of cultural variance and assimilation such as use of language, immigrant acculturation and sexual preferences. Much of the material in the book is designed to help students build communication skills with particular emphasis on crossing cultural barriers. The emphasis on experiential learning through student activities is aided by use of the student workbook. Communication Theories for Everyday Life introduces readers to the complexities of theories in communication studies, mass communication, and public relations, emphasizing their connection to everyday life. Instead of utilizing a "theory-a-day" approach, this text cuts across content areas and clusters related theories, making them easier for readers to process and apply to real-life situations. Communication Theories for Everyday Life also addresses theories in emerging areas and growing fields, such as media research, organizational communication, and computer-mediated communication, while still featuring the traditional theories that always have defined the field. Features: Contextualizes theory with an introductory chapter in each of the main content areas that introduces the theories and research in the field, showing students how the theories developed. Features new theories and subject areas not present in most traditional communication theory textbooks, including new interactive technologies, feminist scholarship, British cultural studies, semiotics, postmodernism, and critical race theory. Emphasizes the application of some theories across many subject areas through headings in the form of questions that encourage students to process material and explore for themselves how theories and content apply to their lives. Uses case-study chapters that demonstrate to

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students how each subject area would use theory to solve or understand issues in everyday life. Reviews theories for the three main genres of communication - communication studies, mass communication, and public relations - with balanced coverage, examining the unique contributions each area has made to the field of communication as a whole. Page 1 of 1

Successfully communicating with people from another culture requires learning more than just their language. While fumbling a word or phrase may cause embarrassment, breaking the unspoken cultural rules that govern personal interactions can spell disaster for businesspeople, travelers, and indeed anyone who communicates across cultural boundaries. To help you avoid such damaging gaffes, Tracy Novinger has compiled this authoritative, practical guide for deciphering and following "the rules" that govern cultures, demonstrating how these rules apply to the communication issues that exist between the United States and Mexico. Novinger begins by explaining how a major proportion of communication within a culture occurs nonverbally through behavior and manners, shared attitudes, common expectations, and so on. Then, using real-life examples and anecdotes, she pinpoints the commonly occurring obstacles to communication that can arise when cultures differ in their communication techniques. She shows how these obstacles come into play in contacts between the U.S. and Mexico and demonstrates that mastering the unspoken rules of Mexican culture is a key to cementing business and social relationships. Novinger concludes with nine effective, reliable principles for successfully communicating across cultures.

Learning a new language offers a unique opportunity to discover other cultures as well as one's own. This discovery process is essential for developing 21st-century intercultural communication skills. To help prepare language teachers for their role as guides during this

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process, this book uses interdisciplinary research from social sciences and applied linguistics on intercultural communication for designing teaching activities that are readily implemented in the language classroom. Diverse language examples are used throughout the book to illustrate theoretical concepts, making them accessible to language teachers at all skill levels. The chapters introduce various perspectives on culture, intercultural communicative competence, analyzing authentic language data, teaching foreign/second languages with an intercultural communication orientation, the intercultural journey, the language-culture-identity connection, as well as resolving miscommunication and cultural conflict. While the immediate audience of this book is language teachers, the ultimate beneficiaries are language learners interested in undertaking the intercultural journey.

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